

TO: Family Members and Residents of Oak Hill Healthcare
FROM: Tom Daley, Administrator
Sheila Smith, Director of Nursing (DON)
RE: COVID19 Update
DATE: January 12, 2021

We wanted to provide an update that we have identified and confirmed several positive COVID19 cases amongst staff and residents of Oak Hill Healthcare.

The health and safety of our residents and staff against the spread of COVID19 is our utmost priority. To ensure we take all measures possible to curb the spread and ensure we provide an environment to support COVID19 recovery we will be issuing a self-imposed ban on new admissions and discontinuing on-site visitation. We anticipate re-evaluating and continuing with on-site visitation when we have ensured a period with no new positive COVID19 cases.

We are taking measures including but not limited to adherence to guidelines issued by Massachusetts EOHHS and the CDC; on-going training on infection control for our staff members; an on-site assessment from an external infection control consultant; cohorting residents; and Personal Protective Equipment (PPE). In addition, in accordance with the new EOHHS guidance issued on Monday, December 7th, we have begun testing all employees and residents every three (3) days.

We will continue to offer and schedule virtual visitation during this time.

We understand this is a difficult and frightening time and have attached a document with a variety of ways you may stay in touch with your loved one or obtain ongoing information and updates.

If you have any questions, please feel free to contact me directly.

